welcome to residence

move-in guide

winter 2021
### What You Need to Know

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move-in for new students is

**January 8-10**

You will sign up in advance for a specific timeslot for your move-in.

Where *campus* comes to *life*

Moving into residence is an exciting and important day for new students.

We want you to be prepared so that you can have a great experience coming to the University of Guelph. This booklet is intended to guide you through the process!
Welcome to the University of Guelph residences!

We hope that you are as excited as we are for your arrival to campus. 2020 has been a challenging year and has resulted in Student Housing Services making significant changes to our residence environment. All changes have been made with your health and safety in mind. We have reduced our occupancy significantly and limited our residences to Lambton, Lennox/Addington Halls, East Residence and the East Village townhouses.

We know that the most memorable parts of the residence experience are the people you will meet and the experiences that you will collectively share. Your experience will be guided by our Residence Life Staff who are live-in professional and paraprofessional staff who will help develop a sense of community, identify campus resources, develop programmes and activities both social and academic in nature, and help you navigate any of the challenges that may come your way during your stay on campus.

The COVID 19 pandemic means that we will need to adjust our daily interactions in residence. For everyone to remain healthy and safe we must work cooperatively and in partnership. This means wearing masks, having washroom facilities assigned, limiting our movements, cleaning up after ourselves, etc. You can be assured that our Residence Life Staff are planning unique and creative ways to encourage social interaction, community spirit and academic success.

Looking forward to you hosting you on campus, supporting your academic success and helping you built incredible memories!

Irene Thompson
Director, Student Housing Services
before you arrive

plan ahead for a smoother move-in...

Packing up to move into residence will take some planning. We don’t want you to arrive and discover you have missed something really important. The list provided on page 10 is meant to be a general guide to the basics you will need. As you are likely coming from far away, you’ll need to bring a wide range of items for the whole semester.

**Are you insured?**

Most homeowner insurance policies cover your belongings while away at university, but it is best to check with your insurance provider. We are responsible for university property, and you are responsible for your personal contents.

**MOVE-IN TIP**

Label all boxes or packing containers with your last name, hall and room number.
The University of Guelph is offering a 14-day package for students who need to quarantine that includes transportation, accommodation, and food – all components being in accordance with Public Health guidelines. This package is available for all international students who need support in quarantining for the Winter 2021 semester, including new and returning students, regardless of whether you will be living in residence for the W21 Semester or not.

If you are living on campus in Winter 2021...
- in some cases, you will move into your assigned residence or Family Housing location
- if you are assigned to an area where you cannot isolate, or the residence is not ready for occupancy, you will be housed temporarily in our East Village community in an area set aside for quarantine use
- asymptomatic students to be housed together in the East Townhouses for quarantine if there is a high demand.

Transportation
Red Car Service meets all quarantine protocols and will transport students to the door of their residence, and is offering a special rate for U of Guelph students at $115. An option to book your Red Car transportation is included in the 14-Day Quarantine Application on the Housing Portal.

Food
Hospitality will provide to all students housed in quarantine. Meals will be bundled together and delivered once daily to each townhouse. You will be provided with 14 full days of meals - breakfast, lunch and dinner.

14-Day Quarantine Rates
A minimum of 14-days is required for the quarantine period. When you complete your Quarantine Application on the Housing Portal, you will be asked to indicate your anticipated arrival date and flight information. Your reservation will automatically calculate the 14-day period.

14-Day Quarantine Full Package
Total fee: Airport shuttle, $115 + Accommodation, $448 + Food, $570.22 = $1133.22 +tax = $1280.54
The nightly rate for additional accommodation is $32.00 (plus applicable taxes).

To apply for the 14-day Quarantine Housing period, complete the application form on the Housing Portal.
Programming
International Student Experience (ISE), Student Housing Services and other campus stakeholders have developed a range of virtual programming to promote the integration of international students on campus. You will receive more information once your Quarantine Application is submitted.

If you are from within Canada, you are not required to quarantine for a 14-day period.

Quarantine Support Services
Once we receive your 14-Day Quarantine Application, we will follow up with you about campus support services. Quarantine support will be co-ordinated through the ISE Office. ISE will ensure smooth communication between all on and off campus partners involved in the University of Guelph Quarantine Plan.

LINK TO 14-DAY QUARANTINE APPLICATION FORM
via the Housing Portal
what to bring

- Personal toiletries and hygiene products (toothbrush, toothpaste, soap, shampoo, hand sanitizer, etc.)
- Masks, sanitizers, and wipes
- Bath towel, hand towel and facecloths
- Headphones
- Alarm clock
- Backpack
- Bicycle and bike lock (although you probably won’t need a bike to get around, because you can walk to anywhere you need to go in 15 minutes or less!)
- Blankets, sheets, pillows, mattress cover, etc. All beds are standard twin size.
- Clothes hangers
- Dishes, cutlery, mugs and glasses
- Reusable beverage container
- A bar-size fridge for your snacks and drinks
- Health card and other forms of personal identification
- Additional lamps and lighting (no halogen lamps)
- Laundry basket and supplies (detergent, etc.)
- A power bar
- Pens, pencils, and other school necessities

- Personal computer
- Pictures, posters, things to personalize your room
- Printer and printing supplies
- Shower shoes (We bet you didn’t think of that one!)
- Snacks
- Toilet paper (it is supplied, but some like their own brand!)
- Umbrella
- University documents (including your room assignment information!)
- A personal fan
- Storage containers
- Clothes for hot and cooler weather

For students living in residences with a fully equipped kitchen (such as East Village and East Residence Suites), you will also want to bring:

- Dishes and cutlery
- Groceries
- Dish soap
- Pots and pans
**linens**

Bedding packages are available for those who are interested. Packages can be ordered in advance from our partner, Residence Linens. They offer a wide selection of patterns at great prices!

[Image: Residences Linens]

www.residencelinens.com

**mini-fridges**

Yes, you can bring one.
The recommended size is 3 cubic feet. You will be responsible for carrying your fridge to your room and removing it at the end of the year.

[Image: Coldex]

Don’t want to lug one here and back?
You can also buy or rent a mini-fridge from our preferred vendor COLDEX.

[Image: COLDEX]

www.coldexrents.com

**what not to bring**

Save yourself the hassle. Here are a few things you should leave at home...

- More than one vehicle!
- Alcohol (during Orientation Week)
- Alcohol paraphernalia (like funnels, drinking hats, etc.)
- Beer bottles, bubbas, kegs, mini-kegs etc.
- Candles or incense - open flames are not permitted
- Drug paraphernalia (such as pipes, vaporizers, bongs, etc.)
- Drum sets
- Electric/gas heaters or heat lamps
- Explosives (fireworks, etc.)
- Large exercise equipment (including treadmills, stationary bikes, step machines, “Bowflex” etc.)
- Large pieces of furniture (ie. folding tables)
- Halogen lamps - they pose a fire hazard!
- Hot tubs
- Kitchen appliances for use in your bedroom (including toaster, microwave, freezer, laundry machines, hot plate, sandwich maker, indoor grill). East Residence, East Village and South 3-person apartments excepted, because you have a full kitchen. Small appliances can be used in kitchen lounges.
- Landline phones or fax machines (they won’t work)
- Pets (except non-dangerous fish)
- Satellite dishes
- Water coolers
- Water beds
- Weapons
MOVE-IN TIP
Once you arrive on campus, do NOT use a GPS system. Follow campus signage.

how do I get there?

HWY 24
If you are coming from South of Guelph: Follow Highway #24 North (ON-24 N). Merge onto Wellington Road 124 to Highway #6 South [Hanlon Expressway] and continue to the specified exit for your residence area.

HWY 7
If you are coming from East of Guelph: Follow the signs for Highway #7 through Guelph [York Road to Wellington, left on Wellington] to Highway #6 South. Continue driving on Highway #6 South to the specified exit for your residence area.

HWY 6
If you are coming from West or North of Guelph: Follow the signs for Highway #6 South [Hanlon Expressway] and continue to the specified exit for your residence area.

HWY 401
If you are coming from Highway 401: Exit onto Highway #6 North [Hanlon Expressway] and continue to the specified exit for your residence area.

I made it to Guelph, now what? See next page...
now follow the signs:

north community

From Highway #6 (Exit # 295, Hanlon Expressway), turn East at College Avenue exit (right turn if you are coming from the 401).

Follow the MOVE-IN MAP and street signage.

east community

From Highway #6 (Exit # 295, Hanlon Expressway), turn East on the College Avenue exit (right if you are coming from the 401).

Follow College Avenue and turn right (south) on Dundas Lane.

Follow the MOVE-IN MAP and street signage.

here’s a map:

We suggest you print a copy of this map before you begin your travels.
After you have unloaded all of your belongings, it is time to make room for the next car. We have allocated specific parking lots for you to use if you will be staying on campus during move-in day. Cars parked in other areas may be towed.

Move-in Day parking is available in the following parking lots:

North Area: P19, P23, P24, P48 and P49
East Campus: Lots P10, P12, P13 and P14

Refer to your MOVE-IN MAP.

MOVE-IN TIP
Wear masks at all times while moving in and out of buildings to keep others safe.
what’s next?

YOUR ID CARD  To get your ID card, you’ll need to submit a photo online. You will need your ID card as your residence door access card and meal card.

Information about how to obtain your Student ID can be found at https://www.uoguelph.ca/registrar/idcard/receive

Please ensure you bring the necessary ID criteria (ie. government issued ID and proof of citizenship) to obtain your Student ID card.
Feeling part of the campus community is an important part of residence life. Our residence staff are working on COVID-safe activities to welcome you to residence and to the University of Guelph.

Your Residence Assistant [RA] will introduce you to your new community shortly after your arrival.

MORE ABOUT WINTER ORIENTATION ACTIVITIES

Welcoming activities are planned so that you can pick and choose the activities that interest you. There will be many online events as well as some in-person events that are in accordance with social distancing protocols. Join your residence team for fun activities when it fits with your schedule.
SAYING GOOD-BYE

It’s not good-bye, but hello! This new chapter in your life will have some ups and downs, but we are here to help.

It is perfectly normal to experience a range of emotions when moving away from home. But have no fear. Our Residence Assistants and professional Residence Life Managers are trained and ready to help you with your transition to university life.
Once classes begin, your life in residence will start to settle into a normal routine of classes, meals, online social activities, and more. By this time, you will have decorated and personalized your room to your tastes and developed new friendships within your community.
We are here to help you adjust to your new life as a Gryphon. You are never alone—many students think they are the only ones who feel homesick or anxious. But we have Residence Life Staff who are trained to make your residence experience a positive one!

**I'm overwhelmed...**
Talk to your RA or your (A)RLM about your feelings, they can direct you to campus resources.

**I’m not getting along with my roommate...**
Talk to your RA, who can initiate mediation or a roommate agreement, or advise on further steps.

**I’m sick...**
Visit Student Health Services, located in the J.T. Powell Building, adjacent to the Athletic Centre.

**I’m bored...**
There are many campus activities, clubs, intramurals, and volunteer opportunities. Check your residence bulletin boards.

**I can’t sleep...**
If noise is the cause, call your Service Desk. If anxiety, stress, or homesickness is the root of the problem, visit Counselling Services, located on the first floor of the J.T. Powell Building.

**NEED TO TALK CONFIDENTIALLY or AFTER HOURS?**
Call Good2Talk (866) 925-5454
what is an RA, RLM, RLS, IHC?

Don’t you love acronyms? All of these are good ones! Here’s a quick glossary:

**RLS** = Residence Life Staff
RLS wear red vests when they are on duty. This is the generic name we give to all members of our student staff team. An RLS team member might be an RA, a CLF, a CL or a PF.

**RLM** = Residence Life Manager
Your Manager is a full-time residence life professional responsible for the supervision of the RLS team. They care about your well-being!

**RA** = Residence Assistant
RAs are senior students who live in your community with you. They are trained to help you successfully transition to campus life, mediate conflicts, guide you to campus resources and to help maintain community standards.

**CL** = Cluster Leader
If you live in an academic cluster, you will have a Cluster Leader assigned. They are responsible for hosting activities and study sessions related to your academic program.

**IHC** - Interhall Council
Interhall representatives are your elected residence student government. They act in an advisory capacity to Student Housing Services and they have a lot of fun planning events and activities to boost community and residence spirit!
suitemates

In the event that you have a suitemate, we know that sometimes it just doesn’t click. After moving in, if you experience conflict within your suite or townhouse:

- Talk to your RA about your concern
- Try to work towards a win-win solution
- Your RA may refer you to your RLM for additional assistance

Please note that due to the limited use of residence buildings for the Winter 2021 semester, it is not possible to accommodate any room transfer requests unless there are outstanding circumstances.
community standards

yes, we have rules!

Student Housing’s Residence Community Living Standards (RCLS) were developed with one goal in mind: for all students to enjoy their right to security, personal well-being and the pursuit of academic success while living in residence. Living in residence requires that we all agree and adhere to the Residence Community Living Standards.

Read further about the Residence Community Living Standards.

To prevent the spread of COVID-19
NO OUTSIDE GUESTS.
Student Housing Services is operating two service desks this year, one in each campus community. Hours of operation for each location are as follows:

**North Campus Community**
Desk located in Lennox & Addington Hall.
Open 24 hours, seven days a week.
**Call:** 519-824-4120  Ext 58122  
**Email:** northdesk@uoguelph.ca

**East Campus Community**
Desk located in Dundas Hall.
Open 24 hours, seven days a week.
**Call:** 519-824-4120  Ext 58124  
**Email:** eastdesk@uoguelph.ca
work orders

We work diligently to get your room move-in ready for your arrival. However, you might find something that needs further attention. If you have a problem that needs attention here is what to do:

**Emergency Situations**
Examples: Water leak, no power, broken window, toilet overflow, etc.
* Call your Residence Service Desk immediately.

**General Repairs**
Examples: Broken light, loose closet door, dripping tap, etc.
* Email or call your residence service desk to request a work order to be submitted. Provide your residence building, room number, repair description & location.
contact
housing.uoguelph.ca
24-hour live chat feature

email
housing@uoguelph.ca

phone
519-824-4120 ext. 58701

mail
East Glengarry Hall
50 Stone Road East
Guelph, ON, N1G 2W1

facsimile
519-767-1670

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