

How to Connect to the Internet

Welcome to West Residence at the University of Guelph. Each unit has been provided with a high-speed WIFI enabled router to access the internet. Please note that any wall outlet does not have internet service and only the router in the living room provides internet access. You can connect to the router via ethernet cable directly to the back of the router or, preferably, via WIFI. The router has been setup as follows:

Network Name: House # and Street Address (i.e. 7 University Ave would be “7University”).

Password: UofG2019

Please do not attempt to change the settings on your router. If you are having issues with your router, please follow the following contacts.

For technical support please contact Rogers directly at **1-866-894-9959**, indicate that you are a University of Guelph Student. Indicate your Street Address and Postal Code (see table below).

<u>Property</u>	<u>Postal Code</u>
7 University Ave E	N1G 1M8
23 University Ave E	N1G 1M8
31 University Ave E	N1G 1M8
5 College Ave W	N1G 1R7
346 Gordon St	N1G 1X9

For any other additional support please contact your desk service or Student Housing Services main office (shsbusop@uoquelp.ca).