What YOU Need to Know

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Student Housing Services would like to recognize that the University of Guelph resides on the ancestral lands of the Attawandaron people and the treaty lands and territory of the Mississaugas of the Credit. We uphold the significance of the Dish with One Spoon Covenant and the continuing relationship our Indigenous neighbours have with this land. We recognize that today this gathering place is home to many First Nations, Métis and Inuit peoples and acknowledging them reminds us of our relationships to this land where we learn and work.
Where CAMPUS Comes to LIFE

Moving into residence is an exciting and important day for new students.

We want you to be prepared so that you can have a great experience coming to the University of Guelph. This booklet is intended to guide you through the process!

MOVE-IN DATES
Friday, Sept 3
Saturday, Sept 4
Sunday, Sept 5

You will receive an email in advance to select a specific timeslot for your move-in.
Welcome to the University of Guelph Residences!

You have made a wonderful choice to live on campus. The first year experience can be a challenging one as you move from the familiar setting of your home and the support of family and friends to the “uncharted” territory of university living and studies. Our Student Housing Services staff are excited to meet you and to help you get comfortable both socially and academically!

As we work through the COVID-19 pandemic together, we are constantly working to ensure that your residence experience is safe, with your health being our top priority. Please ensure you follow all public health guidelines and respect your peers as you adjust to your new home. Read through our Residence Community Living Standards and follow the guidance of our staff as we navigate our return to life on-campus.

The most memorable parts of the residence experience will be the people you meet and the experiences you collectively share. Your time in residence will be guided by our Residence Life Staff who are live-in professional and paraprofessional staff who will help develop a sense of community, identify campus resources, develop programs and activities both social and academic in nature, and help you navigate any of the challenges that may come your way during your stay on campus.

Living in residence and your first year of university is all about new experiences. I hope that you take the opportunity to challenge and learn about yourself. Student Housing Services will be there to ensure a safe, secure, healthy, and fun environment!

Irene Thompson
Director, Student Housing Services
Before Your Arrival

Plan ahead for a smoother move-in!

Packing up to move into residence will take some planning. We don’t want you to arrive and discover you have missed something important. The list provided on page 10 is meant to be a general guide to the basics you will need. As you are likely coming from far away, you will need to bring a wide range of items for the whole semester.

Are you insured?

Most homeowner insurance policies cover your belongings while away at university, but it is best to check with your insurance provider. We are responsible for university property, and you are responsible for your personal contents.

MOVE-IN TIP

Label all boxes or packing containers with your last name, hall and room number.
When Can I Move-In?

Your move-in time can be selected on the Housing Portal. Be sure to arrive at the assigned move-in time you selected. This helps us manage traffic flow and ensure we are minimizing contact between individuals. International students (any student arriving from outside of Canada) will be required to quarantine for 14 days upon arrival. See page 8 for details.

What’s an OV?

An OV (oh-vee) is an ORIENTATION VOLUNTEER!
These awesome students are here to help make your orientation experience as smooth and welcoming as possible. You will recognize an OV by their bright and fashionable t-shirts. When you arrive on campus, an OV will help you find your way, and answer any questions you may have about Orientation.

Be on the lookout for red vests with “RLS” on the back. These amazing folks are our student RESIDENCE LIFE STAFF. These are upper-year students who will live in residence with you all year and assist you with your transition to university life! They will be around all orientation week to help you settle in.

MOVE-IN TIP

Tune in to campus radio CFRU 93.3 for special move-in day programming!
Will You Help Me Move?

Traditionally, we would have OVs help carry your belongings to your rooms, but due to physical distancing mandates, you’ll need to carry your own things. However, OVs will be available to direct and guide you within your building. When you arrive, they will greet you at your car and help you with check-in.

Please be aware that OVs are here to verbally assist, but they will not be handling your belongings in accordance with social distancing protocols. Carrying your items to your room will be your responsibility. Carts are available for you and will be sanitized between uses.

The slot you select will ensure that you are not in a long queue of people waiting to move in. Be sure to arrive at the time you choose so that things run smoothly.
How Can I Quarantine?

The University of Guelph is offering a package for students who need to quarantine upon arrival to Canada. Services offered include transportation, accommodation, and food— all components being in accordance with Public Health guidelines. This package is available for all international students who need support in quarantining for the Fall 2021 semester.

Accommodation
- In most cases, you will move into your assigned residence or Family Housing location
- If you are assigned to an area where you cannot isolate, or your residence is not ready for occupancy, you will be housed temporarily in our East Village community in an area set aside for quarantine use

Transportation
Students entering quarantine will have a Red Car airport shuttle booked for them. Red Car airport shuttles booked by the University of Guelph are the only approved option for international arrivals.

Food
Hospitality will provide food to all residents housed in quarantine. Meals will be bundled together and delivered once daily to each townhouse. The first day of meals will be delivered on the date of your arrival, and the final meal delivery will occur on the final day of quarantine.

Rates
Quarantine rates vary depending on the duration of your stay and other factors. Visit our website for more information.

Quarantine Exemption
The Government of Canada has recently announced quarantine changes for those who are fully vaccinated and entering the country. Visit the Government of Canada’s website for more information.

Quarantine Support Services
Once we receive your quarantine application, we will follow up with quarantine support, which will be coordinated by the International Student Experience (ISE) Office. ISE will ensure smooth communication between all on and off campus partners involved in the University of Guelph Quarantine Plan.

If you are from within Canada, you are not required to quarantine upon arrival to the University of Guelph.

Click here for more information on the quarantine program and to access the application form.
When Should I Get Vaccinated?

The University of Guelph will require students living in our Guelph campus residences in 2021-22 to be fully vaccinated against COVID-19 or to receive an exemption based on medical or other grounds protected under the Ontario Human Rights Code.

Learn more about U of G’s vaccine requirements for those living on campus on our COVID-19 Vaccine FAQ page.

Students who are unable to be vaccinated prior to move-in can be vaccinated in Guelph using the University of Guelph as their address. Questions related to vaccinations can be sent to Student Wellness Services.
What to Bring

- Personal toiletries and hygiene products (toothbrush, toothpaste, soap, shampoo, hand sanitizer, etc.)
- Masks, sanitizers, and wipes
- Bath towel, hand towel and facecloths
- Headphones
- Alarm clock
- Backpack
- Bicycle and bike lock (although you probably won’t need a bike to get around, because you can walk to anywhere you need to go in 15 minutes or less!)
- Blankets, sheets, pillows, mattress cover, etc. All beds are standard twin size.
- Clothes hangers
- Dishes, cutlery, mugs and glasses
- Reusable beverage container
- A bar-size fridge for your snacks and drinks
- Health card and other forms of personal identification
- Additional lamps and lighting (no halogen lamps)
- Laundry basket and supplies (detergent, etc.)
- A power bar
- Pens, pencils, and other school necessities
- Personal computer
- Pictures, posters, things to personalize your room

- Printer, cable, paper, and ink
- Shower shoes (We bet you didn’t think of that one!)
- Snacks
- Toilet paper (it is supplied, but some like their own!)
- Umbrella
- University documents (including your room assignment information!)
- A personal fan
- Storage containers
- Clothes for hot and cooler weather

For students living in residences with a fully equipped kitchen (such as East Village and East Residence Suites), you will also want to bring:

- Dishes and cutlery
- Groceries
- Dish soap
- Pots and pans

Forget something?
UofG is close to many amenities including Walmart, Best Buy, Canadian Tire, and more!
Linens

Bedding packages are available for those who are interested. Packages can be ordered in advance from our partner, Residence Linens, and will be delivered to your room before you arrive. They offer a wide selection of patterns at great prices!

Mini Fridges

Yes, you can bring one.
The recommended size is 3 cubic feet. You will be responsible for carrying your fridge to your room and removing it at the end of the year.

Don’t want to lug one here and back?
You can also buy or rent a mini-fridge from our preferred vendor COLDEX. Have it delivered before you move into residence!

What NOT to Bring

Save yourself the hassle. Here are a few things you should leave at home...

- More than one vehicle!
- Alcohol (during Orientation Week)
- Alcohol paraphernalia (like funnels, drinking hats, etc.)
- Beer bottles, bubbas, kegs, mini-kegs etc.
- Candles or incense - open flames are not permitted
- Drum sets
- Electric/gas heaters or heat lamps
- Explosives (fireworks, etc.)
- Large exercise equipment (including treadmills, stationary bikes, step machines, “Bowflex” etc.)
- Large pieces of furniture (ie. folding tables)
- Halogen lamps - they pose a fire hazard!
- Wireless printers and routers
- Hot tubs
- Kitchen appliances for use in your bedroom (including toaster, microwave, freezer, laundry machines, hot plate, sandwich maker, indoor grill). East Residence, East Village and South 3-person apartments excepted, because you have a full kitchen. Small appliances can be used in kitchen lounges.
- Landline phones or fax machines (they won’t work)
- Pets (except non-dangerous fish)
- Satellite dishes
- Water coolers
- Water beds
- Weapons
How Do I Get There?

**HWY 24**
If you are coming from South of Guelph: Follow Highway #24 North (ON-24 N). Merge onto Wellington Road 124 to Highway #6 South (Hanlon Expressway) and continue to the specified exit for your residence area.

**HWY 7**
If you are coming from East of Guelph: Follow the signs for Highway #7 through Guelph (York Road to Wellington, left on Wellington) to Highway #6 South. Continue driving on Highway #6 South to the specified exit for your residence area.

**HWY 6**
If you are coming from West or North of Guelph: Follow the signs for Highway #6 South (Hanlon Expressway) and take this to the specified exit for your residence area.

**HWY 401**
If you are coming from Highway 401: Exit onto Highway #6 North (Hanlon Expressway) and continue to the specified exit for your residence area.

I made it to Guelph, now what? See next page...
Follow the Signs

North Residences
From Highway #6 (Exit # 295, Hanlon Expressway), turn East at College Avenue exit (right turn if you are coming from the 401).
Follow the MOVE-IN MAP and street signage.

East Residences
From Highway #6 (Exit # 295, Hanlon Expressway), turn East on the College Avenue exit (right if you are coming from the 401).
Follow College Avenue and turn right (south) on Dundas Lane.
Follow the MOVE-IN MAP and street signage.

South Residences
From Highway #6 (Exit # 295, Hanlon Expressway), turn East onto Kortright Rd. (turn right from the 401).
Turn left at Gordon St. (6th traffic light), and proceed North.
Follow the MOVE-IN MAP and street signage.

Here’s a Map

We suggest you print a copy of this map before you begin your travels.

CLICK HERE TO VIEW AND PRINT THE MAP
Where Do I Park?

After you have unloaded all of your belongings, it’s time to make room for the next car. We have allocated specific parking lots for you to use if you will be staying on campus during move-in day. Cars parked in other areas may be towed.

Move-in Day parking is available in the following parking lots:

North Area: P19, P23, P24, P48 and P49
East Campus: P7, P14, P15 and P17
South Campus: P10, P12, P13 and P14

Refer to your MOVE-IN MAP.

MOVE-IN TIP
Wear a mask at all times while moving in and out of buildings to keep others safe.
What Comes Next?

GET YOUR CAMPUS CARD!

To get your Campus Card (Student ID), you’ll need to submit a photo online ahead of time. The Campus Card Office will print your card and let you know next steps.

Information about how to obtain your Campus Card can be found by clicking here.

Campus Card Office Labour Day Weekend Hours

<table>
<thead>
<tr>
<th>Day</th>
<th>Time</th>
</tr>
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<tbody>
<tr>
<td>Friday, September 3</td>
<td>8:30 am - 4:30 pm</td>
</tr>
<tr>
<td>Saturday, September 4</td>
<td>11:00 am - 5:00 pm</td>
</tr>
<tr>
<td>Sunday, September 5</td>
<td>11:00 am - 5:00 pm</td>
</tr>
<tr>
<td>Monday, September 6</td>
<td>11:00 am - 5:00 pm</td>
</tr>
</tbody>
</table>

Please ensure you bring the necessary ID criteria (ie. government issued ID and proof of citizenship) to obtain your Campus Card.
What is Orientation?

“O-Week” is a popular nickname we use for Orientation Week; it consists of five days of learning about yourself, your roommates, your residence community and the university itself. This is your new home!

The first activity to kick-off your O-Week experience is your community meeting in residence. Your Residence Assistant (RA) will introduce you to your new community. **It is very important that you attend your first floor meeting during O-Week.**

When you wake up Monday morning, O-Week activities will officially be in full swing!

Click here to learn more about Orientation Week.

O-Week activities are planned so that you can pick and choose the activities that interest you. There will be many online events as well as some in-person events that are in accordance with social distancing protocols. Join your residence team for fun activities when it fits with your schedule.
SAYING GOOD-BYE

It’s not good-bye, but hello! This new chapter in your life will have some ups and downs, but we are here to help.

It is perfectly normal to experience a range of emotions during O-Week, but have no fear. Our Residence Assistants and professional Residence Life Managers are trained and ready to help you with your transition to university life.
Settling In

Once classes begin, your life in residence will start to settle into a normal routine of classes, meals, online social activities, and more. By this time, you will have decorated and personalized your room to your tastes and developed new friendships within your community.
Where Can I Go for Help?

We are here to help you adjust to your new life as a Gryphon. You are never alone—many students think they are the only ones who feel homesick or anxious. But we have Residence Life Staff who are trained to make your residence experience a positive one!

I’m overwhelmed...
Talk to your RA about your feelings, they can direct you to campus resources.

I’m not getting along with my roommate...
Talk to your RA, who can initiate mediation or a roommate agreement, or advise on further steps.

I’m sick...
Visit Student Health Services, located in the J.T. Powell Building, adjacent to the Athletic Centre.

I’m bored...
There are many campus activities, clubs, intramurals, and volunteer opportunities. Download the IAmAGryphon app and see what’s out there!

I can’t sleep...
If noise is the cause, call your Service Desk. If anxiety, stress, or homesickness is the root of the problem, visit Counselling Services, located on the first floor of the J.T. Powell Building.

NEED TO TALK CONFIDENTIALLY or AFTER HOURS?
Call Good2Talk (866) 925-5454
**What is an RA, RLS, IHC?**

Don’t you love acronyms? All of these are good ones! Here’s a quick glossary:

**RLS = Residence Life Staff**
Residence Life Staff wear red vests when they are on duty. This is the generic name we give to all members of our student staff team.

**RLM = Residence Life Manager**
Your Manager is a full-time residence life professional responsible for the supervision of the RLS team. They care about your well-being!

**RA = Residence Assistant**
Residence Assistants are senior students who live in your community with you. They are trained to help you successfully transition to campus life, mediate conflicts, guide you to campus resources and to help maintain community standards.

**CL = Cluster Leader**
If you live in an academic cluster, you will have a Cluster Leader assigned. They are responsible for hosting activities and study sessions related to your academic program.

**PF = Program Facilitator**
Program Facilitators are upper year students who live in Living Learning Communities. They design unique programs, keep the residence safe and provide direct support to students.

**DS = Duty Staff**
Duty Staff help to ensure your residence building is safe and respond when there is a student concern in the evenings. They wear brown RLS vests and support the RAs on-call.

**IHC = Interhall Council**
Interhall representatives are your elected residence student government. They act in an advisory capacity to Student Housing Services and they have a lot of fun planning events and activities to boost community and residence spirit!
Living with a roommate or suitemate can be an exciting experience! Open and honest communication about how you want to live together and share your space is essential. However, we know sometimes things just don’t click. After moving in, if you experience conflict with your roommate...

- Talk to your RA about your concern
- Fill out your Roommate/Suitemate Contract
- Try to work towards a win-win solution
- Your RA may refer you to your RLM for additional assistance

Room transfers are not allowed prior to check-in, and will become available on September 20th if you are unhappy with your assignment. Requests typically require outstanding circumstances to be accommodated.
Community Standards

Yes, we have rules!

Student Housing’s Residence Community Living Standards (RCLS) were developed with one goal in mind: for all students to enjoy their right to security, personal well-being and the pursuit of academic success while living in residence. Living in residence requires that we all agree and adhere to the Residence Community Living Standards.

Click here to read more about the Residence Community Living Standards.

Orientation Week is SUBSTANCE FREE.

No alcohol or cannabis is permitted in residence and all orientation events are dry.
Residence Service Desks

Your One-Stop Shop

Student Housing Services operates three service desks, one in each campus community. Hours of operation for each location are as follows.

**North Campus Community**
Desk located in Lennox & Addington Hall.
Open 24 hours, seven days a week.
Call: 519-824-4120 Ext 58122
Email: northdesk@uoguelph.ca

**South Campus Community**
Desk located in Prairie Hall.
Open 24 hours, seven days a week.
Call: 519-824-4120 Ext 58123
Email: southdesk@uoguelph.ca

**East Campus Community**
Desk located in Dundas Hall.
Open 8:00 am - midnight, seven days a week.
Evening support is available from one of our 24-hour desks for students living in East residence.
Call: 519-824-4120 Ext 58124
Email: eastdesk@uoguelph.ca
Work Orders

We work diligently to get your room move-in ready for your arrival. However, you might find something that needs further attention. During Orientation Week and during the academic year, if you have a facilities-related request, here is what to do:

**Emergency Situations**
Examples: Water leak, no power, broken window, toilet overflow, etc.
   *Call your Residence Service Desk immediately.

**General Repairs**
Examples: Broken light, loose closet door, dripping tap, etc.
   *Email or call your residence service desk to request a work order to be submitted. Provide your residence building, room number, repair description & location.
Contact Us!

housing.uoguelph.ca
24-hour live chat feature

Email
housing@uoguelph.ca

Phone
519-824-4120 ext. 58701
Monday to Friday, 8:30 AM - 4:30 PM

Mail
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@UofG_Housing

/studenthousingservices