

UNIVERSITY
of GUELPH

welcome to residence

2020
move-in guide

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STUDENT
HOUSING
SERVICES



what you **need to know**

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move-in
for new
students is
Sept
3 through **6**

You will sign up in advance
for a specific timeslot for
your move-in.

where **campus** comes to **life**

**Moving into residence is an
exciting and important day
for new students.**

*We want you to be prepared so that you can have a great
experience coming to the University of Guelph. This booklet is
intended to guide you through the process!*



welcome

Welcome to the University of Guelph residences!

We hope that you are as excited as we are for your arrival to campus. 2020 has been a challenging year and has resulted in Student Housing Services making significant changes to our residence environment. All changes have been made with your health and safety in mind. We have reduced our occupancy significantly and limited our residences to Lambton and Lennox/Addington Halls and the East Village townhouses. Additionally, we have expanded our highly successful Residence Academic Cluster programme across all our residences and assigned all new entering year students to a residence alongside their academic cohort peers. You will have a built-in academic support group as you navigate the first-year experience on campus!

We know that the most memorable parts of the residence experience are the people you will meet and the experiences that you will collectively share. Your experience will be guided by our Residence Life Staff who are live-in professional and paraprofessional staff who will help develop a sense of community, identify campus resources, develop programmes and activities both social and academic in nature, and help you navigate any of the challenges that may come your way during your stay on campus.

The COVID 19 pandemic means that we will need to adjust our daily interactions in residence. For everyone to remain healthy and safe we must work cooperatively and in partnership. This means wearing masks, having washroom facilities assigned, limiting our movements, cleaning up after ourselves, etc. You can be assured that our Residence Life Staff are planning unique and creative ways to encourage social interaction, community spirit and academic success.

Looking forward to you hosting you on campus, supporting your academic success and helping you built incredible memories!

Irene Thompson
Director, Student Housing Services

before you arrive

plan ahead for a smoother move-in...

Packing up to move into residence will take some planning. We don't want you to arrive and discover you have missed something really important. The list provided on page 10 is meant to be a general guide to the basics you will need. As you are likely coming from far away, you'll need to bring a wide range of items for the whole semester.

Are you insured?

Most homeowner insurance policies cover your belongings while away at university, but it is best to check with your insurance provider. We are responsible for university property, and you are responsible for your personal contents.

MOVE-IN TIP
Label all boxes or packing containers with your last name, hall and room number.



when can I move-in?

Your move-in time can be selected on the Housing Portal. Be sure to arrive at the assigned move-in time you selected. This helps us manage traffic flow and ensure we are minimizing contact between individuals. International students (any student arriving from outside of Canada) will be required to quarantine for 14 days upon arrival. See page 8 for details

what's an OV?

An OV (oh-vee) is an **ORIENTATION VOLUNTEER!**

These awesome students are here to help make your orientation experience as smooth and welcoming as possible. You will recognize an OV by their bright and fashionable **t-shirts**. When you arrive on campus, an OV will help you find your way, and answer any questions you may have about Orientation.

Be on the lookout for **red vests** with "RLS" on the back. These amazing folks are our student **RESIDENCE LIFE STAFF**. These are upper-year students who will live in residence with you all year and assist you with your transition to university life! They will be around all orientation week to help you settle in.



MOVE-IN TIP

Tune in to campus radio CFRU 93.3 for move-in traffic updates!



will you help me move?

Traditionally, we would have OVs help carry your belongings to your rooms, but due to physical distancing mandates, you'll need to carry your own things. However, OVs will be available to direct and guide you within your building. When you arrive, they will greet you at your car and help you with check-in.

Please be aware that OVs are here to **verbally assist, but they will not be handling your belongings in accordance with social distancing protocols**. Carrying your items to your room will be your responsibility. Carts are available for use and will be sanitized between uses.

The slot you select will ensure that you are not in a long queue of people waiting to move in. Be sure to arrive at the time you chose so that things run smoothly.

how can i quarantine?

The University of Guelph is offering a 14-day package for students who need to quarantine that includes transportation, accommodation, and food – all components being in accordance with Public Health guidelines. This package is available for all international students who need support in quarantining for the Fall 2020 semester, including new and returning students, regardless of whether you will be living in residence for the Fall Semester or not.

If you are living on campus in Fall 2020...

- in most cases, you will move into your assigned residence or Family Housing location
- if you are assigned to an area where you cannot isolate, or the residence is not ready for occupancy, you will be housed temporarily in our East Village community in an area set aside for quarantine use

If you are living off-campus and must quarantine prior to your lease start date...

- Accommodation is located in our East Village townhouse community
- Two students will be housed in each townhouse, with a private washroom on each floor; Public Health allows up to 4 asymptomatic students to be housed together in the East Townhouses for quarantine if there is a high demand.

To apply for the 14-day Quarantine Housing period, complete the application form on the [Housing Portal](#)

Transportation

Red Car Service meets all quarantine protocols and will transport students to the door of their residence, and is offering a special rate for U of Guelph students at \$115. An option to book your Red Car transportation is included in the 14-Day Quarantine Application on the Housing Portal. If you are creating your own quarantine plan, you can still book your own Red Car transportation using the discount code "Summer2020."

Food

Hospitality will provide food as an option to all students housed in quarantine. Meals will be bundled together and delivered once daily to each townhouse. The cost of 3 meals per day (breakfast, lunch, dinner) delivered is \$40.73/day x 14 days = \$570.22

14-Day Quarantine Rates

A minimum of 14-days is required for the quarantine period. When you complete your Quarantine Application on the Housing Portal, you will be asked to indicate your anticipated arrival date and flight information. Your reservation will automatically calculate the 14-day period. You can indicate if you require more than 14 days to accommodate moving to an off-campus lease.

14-Day Quarantine Full Package

Total fee: Airport shuttle, \$115 + Accommodation, \$448 + Food, \$570.22 = \$1133.22 +tax = \$1280.54
The nightly rate for additional accommodation is \$32.00 (plus applicable taxes).



[LINK TO 14-DAY QUARANTINE APPLICATION FORM](#)

via the Housing Portal

Arrival Dates

You are encouraged to travel to arrive for August 20th, to allow you to participate in the START International program and have your 14 day quarantine period completed before the start of classes. We can also accommodate arrivals after August 20th.

Programming

International Student Experience (ISE), Student Housing Services and other campus stakeholders have developed a range of virtual programming to promote the integration of international students on campus. You will receive more information once your Quarantine Application is submitted.

If you are from within Canada, you are not required to quarantine for a 14-day period.

Quarantine Support Services

Once we receive your 14-Day Quarantine Application, we will follow up with you about campus support services. Quarantine support will be co-ordinated through the ISE Office. ISE will ensure smooth communication between all on and off campus partners involved in the University of Guelph Quarantine Plan.



MOVE-IN TIP
 Don't forget to bring pictures, posters and decorations to make your room YOURS!

what to bring

- Personal toiletries and hygiene products (toothbrush, toothpaste, soap, shampoo, hand sanitizer, etc.)
- Masks, sanitizers, and wipes
- Bath towel, hand towel and facecloths
- Headphones
- Alarm clock
- Backpack
- Bicycle and bike lock (although you probably won't need a bike to get around, because you can walk to anywhere you need to go in 15 minutes or less!)
- Blankets, sheets, pillows, mattress cover, etc. All beds are standard twin size.
- Clothes hangers
- Dishes, cutlery, mugs and glasses
- Reusable beverage container
- A bar-size fridge for your snacks and drinks
- Health card and other forms of personal identification
- Additional lamps and lighting (no halogen lamps)
- Laundry basket and supplies (detergent, etc.)
- A power bar
- Pens, pencils, and other school necessities
- Personal computer
- Pictures, posters, things to personalize your room
- Printer and printing supplies
- Shower shoes (We bet you didn't think of that one!)
- Snacks
- Toilet paper (it is supplied, but some like their own brand!)
- Umbrella
- University documents (including your room assignment information!)
- A personal fan
- Storage containers
- Clothes for hot and cooler weather

For students living in residences with a fully equipped kitchen (such as East Village and East Residence Suites), you will also want to bring:

- Dishes and cutlery
- Dish soap
- Groceries
- Pots and pans

linens

Bedding packages are available for those who are interested. Packages can be ordered in advance from our partner, Residence Linens, and will be delivered to your room before you arrive. They offer a wide selection of patterns at great prices!

www.residencelinens.com



mini-fridges



Yes, you can bring one.
 The recommended size is 3 cubic feet. You will be responsible for carrying your fridge to your room and removing it at the end of the year.

Don't want to lug one here and back?
 You can also buy or rent a mini-fridge from our preferred vendor COLDEX.

COLDEX
 WE'LL DO THE WORK

Keep your cool this year and **RENT** or **BUY** your student residence **FRIDGE** from

coldexrents.com

Coldex delivers and picks up your rental fridge!
Pre-book by August 20th and your Coldex fridge will be in your room before you move in. It's that easy!

Prices include delivery, pick up, HET and maintenance. Satisfaction is guaranteed, or your money back!

what not to bring

Save yourself the hassle. Here are a few things you should leave at home...

- More than one vehicle!
- Alcohol (during Orientation Week)
- Alcohol paraphernalia (like funnels, drinking hats, etc.)
- Beer bottles, bubbas, kegs, mini-kegs etc.
- Candles or incense - open flames are not permitted
- Drug paraphernalia (such as pipes, vaporizers, bongos, etc.)
- Drum sets
- Electric/gas heaters or heat lamps
- Explosives (fireworks, etc.)
- Large exercise equipment (including treadmills, stationary bikes, step machines, "Bowflex" etc.)
- Large pieces of furniture (ie. folding tables)
- Halogen lamps - they pose a fire hazard!
- Hot tubs
- Kitchen appliances for use in your bedroom (including toaster, microwave, freezer, laundry machines, hot plate, sandwich maker, indoor grill). East Residence, East Village and South 3-person apartments excepted, because you have a full kitchen. Small appliances can be used in kitchen lounges.
- Landline phones or fax machines (they won't work)
- Pets (except non-dangerous fish)
- Satellite dishes
- Water coolers
- Water beds
- Weapons



MOVE-IN TIP
Once you arrive in Guelph, do **NOT** use a GPS system. Follow the map provided.

how do I get there?

HWY 24
If you are coming from South of Guelph: Follow Highway #24 North (ON-24 N). Merge onto Wellington Road 124 to Highway #6 South (Hanlon Expressway) and continue to the specified exit for your residence area.

HWY 7
If you are coming from East of Guelph: Follow the signs for Highway #7 through Guelph (York Road to Wellington, left on Wellington) to Highway #6 South. Continue driving on Highway #6 South to the specified exit for your residence area.

HWY 6
If you are coming from West or North of Guelph: Follow the signs for Highway #6 South (Hanlon Expressway) and take this to the specified exit for your residence area.

HWY 401
If you are coming from Highway 401: Exit onto Highway #6 North (Hanlon Expressway) and continue to the specified exit for your residence area.

I made it to Guelph, now what?
See next page...

now follow the signs:

north community

From Highway #6 (Exit # 295, Hanlon Expressway), turn East at College Avenue exit (right turn if you are coming from the 401).

Follow the MOVE-IN MAP and street signage.

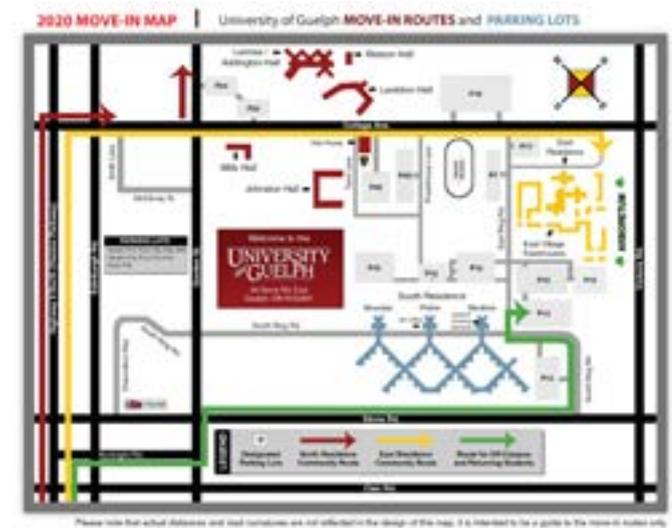
east community

From Highway #6 (Exit # 295, Hanlon Expressway), turn East on the College Avenue exit (right if you are coming from the 401).

Follow College Avenue and turn right (south) on Dundas Lane.

Follow the MOVE-IN MAP and street signage.

here's a map:



We suggest you print a copy of this map before you begin your travels.

[VIEW MAP](#)

where do I park?

After you have unloaded all of your belongings, it is time to make room for the next car. We have allocated specific parking lots for you to use if you will be staying on campus during move-in day. Cars parked in other areas may be towed.

Move-in Day parking is available in the following parking lots:

North Area: P19, P23, P24, P48 and P49
East Campus: Lots P10, P12, P13 and P14

Refer to your **MOVE-IN MAP**.

MOVE-IN TIP
Wear masks at all times while moving in and out of buildings to keep others safe



what's next?

YOUR ID CARD

To get your ID card, you'll need to submit a photo online. Registrarial Services will print your photo and tell you your next steps.

Information about how to obtain your Student ID can be found at <https://www.uoguelph.ca/registrar/idcard/receive>

Please ensure you bring the necessary ID criteria (ie. government issued ID and proof of citizenship) to obtain your Student ID card.



what is orientation?

“O-Week” is a popular nickname we use for Orientation Week; it consists of 5 action-packed days of welcoming you to residence and to the University of Guelph.

The first activity to kick-off your O-Week experience is your community meeting in residence. Your **Residence Assistant (RA)** will introduce you to your new community. It is very important that you attend your first floor meeting during O-Week.

When you wake up Monday morning, O-Week activities will officially be in full swing!

LEARN MORE ABOUT ORIENTATION WEEK

O-Week activities are planned so that you can pick and choose the activities that interest you. There will be many online events as well as some in-person events that are in accordance with social distancing protocols. Join your residence team for fun activities when it fits with your schedule.

“O-WEEK”

Five days of learning about yourself, your roommates, your residence community and the university itself. This is your new home!

SAYING GOOD-BYE

It's not good-bye, but hello! This new chapter in your life will have some ups and downs, but we are here to help.

It is perfectly normal to experience a range of emotions during O-Week, but have no fear. Our Residence Assistants and professional Residence Life Managers are trained and ready to help you with your transition to university life.



where can I go for help?



settling in

Once classes begin, your life in residence will start to settle into a normal routine of classes, meals, online social activities, and more. By this time, you will have decorated and personalized your room to your tastes and developed new friendships within your community.

We are here to help you adjust to your new life as a Gryphon. You are never alone—many students think they are the only ones who feel homesick or anxious. But we have Residence Life Staff who are trained to make your residence experience a positive one!

I'm overwhelmed...

Talk to your RA or your (A)RLM about your feelings, they can direct you to campus resources.

I'm not getting along with my roommate...

Talk to your RA, who can initiate mediation or a roommate agreement, or advise on further steps.

I'm sick...

Visit Student Health Services, located in the the J.T. Powell Building, adjacent to the Athletic Centre.

I'm bored...

There are many campus activities, clubs, intramurals, and volunteer opportunities. Check your residence bulletin boards.

I can't sleep...

If noise is the cause, call your Service Desk. If anxiety, stress, or homesickness is the root of the problem, visit Counselling Services, located on the first floor of the J.T. Powell Building.



**NEED TO TALK
CONFIDENTIALLY
or AFTER HOURS?**

Call
Good2Talk
(866) 925-5454

what is an RA, RLM, RLS, IHC?

Don't you love acronyms? All of these are good ones! Here's a quick glossary:

RLS = Residence Life Staff

RLS wear red vests when they are on duty. This is the generic name we give to all members of our student staff team. An RLS team member might be an RA, a CLF, a CL or a PF.

RLM = Residence Life Manager

Your Manager is a full-time residence life professional responsible for the supervision of the RLS team. They care about your well-being!

RA = Residence Assistant

RAs are senior students who live in your community with you. They are trained to help you successfully transition to campus life, mediate conflicts, guide you to campus resources and to help maintain community standards.

CL = Cluster Leader

If you live in an academic cluster, you will have a Cluster Leader assigned. They are responsible for hosting activities and study sessions related to your academic program.

IHC - Interhall Council

Interhall representatives are your elected residence student government. They act in an advisory capacity to Student Housing Services and they have a lot of fun planning events and activities to boost community and residence spirit!

WE CAN HELP
If you are not sure
where to go to access
resources on campus,
ask your RA.

roommates & suitemates

In the event that you have a roommate, we know that sometimes it just doesn't click. After moving in, if you experience conflict with your roommate...

- Talk to your RA about your concern
- Try to work towards a win-win solution
- Your RA may refer you to your RLM for additional assistance

Please note that due to academic co-horting and limited use of residence buildings for the Fall 2020 semester, it is not possible to accommodate any room transfer requests unless there are outstanding circumstances.



community standards

yes, we have rules!

Student Housing's Residence Community Living Standards (RCLS) were developed with one goal in mind: for all students to enjoy their right to security, personal well-being and the pursuit of academic success while living in residence. Living in residence requires that we all agree and adhere to the Residence Community Living Standards.

Read further about the
[Residence Community Living Standards.](#)

Orientation
Week is
ALCOHOL FREE.
No alcohol is
permitted in
residence.



residence service desks

your one-stop shop

Student Housing Services is operating two service desks this year, one in each campus community. Hours of operation for each location are as follows:

North Campus Community

Desk located in Lennox & Addington Hall.

Open 24 hours, seven days a week.

Call : 519-824-4120 Ext 58122

Email: northdesk@uoguelph.ca

East Campus Community

Desk located in Dundas Hall.

Open 24 hours, seven days a week.

Call : 519-824-4120 Ext 58124

Email: eastdesk@uoguelph.ca

VISIT YOUR SERVICE DESK FOR...

- lock outs
- sign out common room keys
- general information
- noise complaints
- pick up courier packages and other deliveries



work orders

We work diligently to get your room move-in ready for your arrival. However, you might find something that needs further attention. During Orientation Week and during the academic year, if you have a facilities-related request, here is what to do:

Emergency Situations

Examples: Water leak, no power, broken window, toilet overflow, etc.

* Call your Residence Service Desk immediately.

General Repairs

Examples: Broken light, loose closet door, dripping tap, etc.

* Email or call your residence service desk to request a work order to be submitted. Provide your residence building, room number, repair description & location.

contact

housing.uoguelph.ca

24-hour live chat feature

email

housing@uoguelph.ca

phone

519-824-4120 ext. 58701

mail

East Glengarry Hall
50 Stone Road East
Guelph, ON, N1G 2W1

facsimile

519-767-1670



Instagram
[uofghousing](https://www.instagram.com/uofghousing)



SnapChat
[uofghousing](https://www.snapchat.com/add/uofghousing)



Twitter
[UofG_Housing](https://twitter.com/UofG_Housing)



Facebook
[University of Guelph
Student Housing](https://www.facebook.com/UniversityofGuelphStudentHousing)