RCLS
RESIDENCE COMMUNITY LIVING STANDARDS
2018-2019 STUDENT HOUSING | UNIVERSITY OF GUELPH
HELLO!

Your roommate, your best friend, your mentor, and maybe even life partner are all people you will meet by living in residence! Meeting new people, adjusting to University, and living with others will be a lot of fun, but it can also be challenging at times; but that’s why residence is so great, because there are people all around to support YOU and your academic success. The Residence Life Staff are a tremendous resource for you... Remember, they were once first-year students like you!

LEARNING AND COMMUNITY

You will learn a lot living in residence! You will learn how to share a common space, how to negotiate with a roommate, what a “boogie” is, ways to manage your time, appreciate different perspectives, and what it means to be a part of a community!

OUR PHILOSOPHY

We know that mistakes will happen and, while we deal with serious issues in a manner appropriate to the behaviour, in most situations our goals with the conduct system are to help students:

- Learn appropriate behaviours
- “Restore” the situation by repairing harms
- Re-connect by rebuilding trust

To learn more about our approach and Restorative Justice philosophy, check out the Process section.

As a member of a residence community, you have agreed to contribute to this type of learning environment and abide by a set of expectations to support community living. This document outlines standards to help support you and others to have a fantastic experience in residence this year.

CONNECT WITH US

We want to hear from you and answer any questions you may have. If we don’t know the answer we will get one for you. For general inquiries, visit Student Housing Services in Maritime Hall (8:30 am - 4:45 pm) or e-mail reslife@uoguelph.ca.

For questions regarding the Residence Community Living Standards (RCLS), contact the Residence Manager, Administration at rezrules@uoguelph.ca.

Residence Life Management offices and Residence Service Desks are located throughout our buildings. Check out our website for details.
COMMUNITY LIVING

Community living works best when the rights of others are respected and individuals take responsibility for their actions. In a nutshell, they are as follows:

YOU HAVE THE RIGHT

• To an environment that is conducive to learning, wellness and academics
• To have your person, property and views respected
• To feel safe and secure in your residence community
• To be treated fairly and have an unbiased conduct process

YOU HAVE THE RESPONSIBILITY

• Not to contribute, condone or act in a way that infringes upon another student’s rights
• To treat all members of the residence community with respect
• To act in a responsible manner that does not compromise your own safety or endanger the health and safety of others
• To read, understand and abide by the Residence Contract, the RCLS and the University’s Policy on Non-Academic Misconduct

AS A RESIDENT, STUDENT HOUSING SERVICES REQUIRES THAT YOU:

• Check and respond to your U of G email account regularly
• Follow all rules and regulations as established by Student Housing Services
• Follow all administrative procedures such as room check outs
• Carry your University of Guelph student identification with you

WE ASK THAT YOU:

• Obtain content insurance to safeguard belongings
• Report concerning behaviour, damages or safety concerns to the Residence Life Staff, Desk Staff or Campus Community Police
THE BASICS

• Drinking games & activities that encourage the rapid consumption of alcohol are not permitted
• Cannabis use is not permitted in residence. Students who are of legal age may possess up to 30g of dried cannabis.
• You must be of legal age to drink in residence
• Tampering with any fire safety equipment may lead to a $500 fine and/or eviction
• Cooperation with staff is expected
• Parties with alcohol and loud music are not permitted
• Quiet hours start at 1AM on Friday & Saturday nights and 11PM every other night
• Residents are responsible for the actions and behaviour of their guests
• Residents found on any roof may be evicted

TO ACCESS RLS ON CALL, CONTACT YOUR RESIDENCE DESK: 1-519-824-4120

NORTH X 58122
SOUTH X 58123
EAST X 58124

IN CASE OF AN EMERGENCY, CONTACT CAMPUS COMMUNITY POLICE AT 518-840-5000.
WHERE CAMPUS COMES TO LIFE
As a resident, it is your responsibility to comply with the behavioural standards outlined here. Our Residence Community Living Standards exist to support your learning and overall personal wellness. Ignorance, anger, alcohol or substance abuse will not be accepted as an excuse, reason or rationale for unacceptable behaviour.

The RCLS also encourage you to take responsibility for your actions to ensure that everyone in residence has a safe and enjoyable experience. If you have any questions regarding the RCLS please contact us at rezrules@uoguelph.ca or talk to your Residence Life Manager.

RESIDENCE COMMUNITY LIVING STANDARDS

Behaviour that does not comply with our RCLS will typically be followed up by the Residence Life Staff (RLS). The RLS will identify any problematic behaviour and will take steps to resolve or document the incident. Additional information on how we address and resolve behaviour that does not comply with the RCLS is outlined in the Process section.

Of course, all residents must abide by all Federal, Provincial, and Municipal laws as well as University policies and regulations. Any behaviour by residents that does not comply with these statutes and policies will be addressed. We encourage all residents to read the University of Guelph’s Policy on Non Academic Misconduct.

The Residence Community Living Standards are categorized into seven areas: Alcohol & Drugs, Guests, Respect, Fire Safety, Building Care, Safety & Security, and Dignity & Integrity.

The RCLS which also fall under the Policy on Non Academic Misconduct are indicated by an asterisks “*”. These RCLS may be associated with common campus outcomes.

Student Housing Services (SHS) is committed to supporting the personal, social, and academic success of students who live in residence. Exceptions to the Residence Contract, which include the Residence Community Living Standards, may be made to meet a medical, religious or cultural accommodation request. In order to ensure clarity as to this exception and request for accommodation, SHS will work to establish an agreement for the safety and well-being of individual students and the community as a whole.

Students who wish to request special consideration with respect to a Residence Community Living Standard policy (e.g. use of candles, medical cannabis) may do so by contacting their Residence Life Manager or Area Coordinator (South Residence).

Please note that accommodations are not guaranteed as Student Housing must consider the potential impact on the health and safety of the surrounding residence community, as well as any legal obligations that may exist. For additional information or questions on requesting a special consideration please contact reslife@uoguelph.ca.

ALCOHOL & DRUGS

Any conduct or behaviour related to alcohol or drugs that threatens the safety or well-being of oneself or others is prohibited. Full Alcohol Policy

ALCOHOL CONSUMPTION – ORIENTATION WEEK

Residence is alcohol free throughout Orientation Week. All residence students are not permitted to be in possession of, consume, or be under the influence of alcohol from August 31 until September 10.

ALCOHOL PARAPHERNALIA

Drinking accessories such as funnels, brewing equipment and drinking hats are not permitted in residence.

BEER BOTTLES

Beer Bottles have proven to be a safety hazard in residence due to broken glass. Consequently, Student Housing Services maintains a “no beer bottle” policy.

MASS CONSUMPTION

Drinking Games and other activities that result in the swift or high volume consumption of alcohol are prohibited in residence. Possession or consumption from ‘common source’ alcohol, or large volume alcohol container is also prohibited. Some examples of ‘common source’ alcohol include bubbas, kegs of any size and Texas Mickies.

OPEN ALCOHOL*

Residence students of legal age may consume alcohol in private and designated areas only. Alcohol consumption is prohibited on street level, residence desk areas, lobbies, foyers, elevators, stairwells, hallways, washrooms and common rooms/lounges. Alcohol must be transported in a closed (original or sealed) container.
PARTIES OR SOCIAL GATHERINGS
Residents are not permitted to host or advertise an organized or spontaneous party in residence. A party is defined as any social gathering over and above the maximum capacity of a residence room or more than 7 people that meets one or both of the following criteria:
• Alcohol is being consumed as one of the primary activities;
• Music is a major part of the atmosphere and is too loud to be considered “background music”.

UNDERAGE DRINKING *
Students must abide by all Federal, Provincial legislation and University policies. The legal drinking age is 19 years of age.

ILLEGAL DRUGS & SUBSTANCES *
Students are prohibited from possessing, using or trafficking drugs in residence which are in contravention of the Controlled Drugs and Substance Act. Drug possession/use typically results in a $120 fine. Possession of drugs in quantities that are deemed to be significant or unexplainable by medical documentation are strictly prohibited. Circumstances that lead to drug suspicion will prompt an investigation from the Residence Life Staff or Campus Community Police. Students must abide by the University & Student Housing Cannabis Policy. For full policies on illegal drugs and substances please visit our website.

DRUG PARAPHERNALIA *
Drug Paraphernalia are not permitted in residence.

GUESTS
Actions by a guest(s) that negatively impact an individual, residence community or Student Housing Services are not permitted. FULL POLICY
Residents hosting a visitor are responsible for the actions of their guest. Unless otherwise advised, residents have the privilege of inviting guest(s) to residence provided they:
• Escort their guest(s) at all times while visiting;
• Ensure guest(s) are registered and can be identified by valid ID;
• Have agreement from roommate(s) to host a guest;
• Host no more than 2 guests at a time;
• Host guests for no more than 3 nights in a 7 day period;

The following restrictions also apply:
• Individuals under the age of 16 are not permitted in residence after 10pm.
• Individuals who are deemed (by SHS) to be unruly, overly intoxicated or a danger to themselves or others cannot be a guest.

• Guests are NOT permitted during Orientation Week, Exam, Homecoming, Halloween, and St. Patrick’s Day periods.

RESPECT
Behaviour that interferes with a resident’s right to study, sleep, and learn or is a nuisance to the surrounding community is not permitted.

NOISE
All residences observe Consideration Hours at all times. Unless otherwise advised, Quiet Hours are observed in residence at minimum from:
• Sunday to Thursday: 11:00 p.m. to 8:00 a.m.
• Friday & Saturday Evenings: 1:00 a.m. to 8:00 a.m.
• Final exam periods: 23 hours a day
Residents are expected to modify use of an area (ie. outdoor basketball court, lounge) during quiet hours to avoid study interference. High levels of bass from stereos or other equipment is prohibited at all times.

RESPONSIBLE BEHAVIOUR
Actions that adversely affect oneself or others, or have the potential to, as a result of not adhering to the Residence Community Living Standards.

PRANKS
Initiating, supporting, or participating in pranks that are inappropriate, disruptive, offensive, and/or damaging are prohibited.

COOPERATION WITH STAFF
Failing to follow the directions or instructions of Residence Life Staff or University employees who are acting within the scope of their position (ie. compliance with verbal/written requests, providing proper ID and providing information to staff) is not permitted.

GAMBLING
Participating in and/or running gaming-related events (when there is an exchange of money) is not permitted in residence. This includes but is not limited to, poker nights, hockey pools, and raffles/draws/bingo.

PHYSICAL ACTIVE GAMES OR ACTIVITIES IN RESIDENCE
Students are not permitted to participate in potentially destructive activities that may cause personal injuries and/or property damage (ie. indoor sports, using inline skates/bicycles, hoverboards within residence or running in the hallways).
**FIRE SAFETY**

Behaviour which endangers the safety of others (ie. tampering with a smoke detector, not evacuating during a fire alarm) is prohibited.

**FAILURE TO EVACUATE**

All students and guests are required to evacuate the building at the time of a fire alarm.

**FLAMMABLE MATERIALS**

The use or possession of explosive or flammable material is not permitted in residence buildings (ie. fireworks and propane/gasoline tanks). BBQs are only permitted at East Village Townhouses and must be located three (3) meters away from the building and meet required standards.

**FIRE SAFETY EQUIPMENT & FIRES** *

Discharging, tampering with or operating any fire prevention or detection equipment for any purpose other than the control of fire is strictly prohibited. Such equipment includes fire extinguishers, pull stations, alarms and smoke and heat detectors. Tampering with fire safety equipment will typically result in a $500 fine and/or eviction. Any negligent or intentional fires started by any person can lead to a resident’s immediate eviction.

**SMOKING** *

All areas in residence are non-smoking. Smoking in areas where second-hand smoke affects the community is also prohibited (ie. doorways, balconies, near windows or air intake vents). Students must not smoke within nine (9) meters of any residence building. Use of e-cigarettes or vaping is not permitted in residence.

**SAFETY & SECURITY**

Behaviour that jeopardizes or has the potential to jeopardize the safety & security of oneself, others or a residence community is prohibited.

**DOOR PROPPING & INAPPROPRIATE USE**

Any attempt to prop exterior residence doors or tamper with perimeter equipment doors is not permitted. Students are expected to abide by the access hours/restricted use signs posted on exterior residence doors. Students are expected to use main doors for entry and exit. Using a restricted access door typically results in a $50 fine.

**RESTRICTED OR UNAUTHORIZED AREAS** *

Residents are not permitted in restricted or unauthorized areas (except in emergencies). For example, students found on a roof, restricted balconies, tunnels, attics, or another resident’s room may be evicted.

**UNAUTHORIZED KEY POSSESSION/USE** *

Residents are not permitted to copy, lend or be in the possession of unauthorized keys (fobs or student IDs).

**THEFT** *

Possession of another person’s or University property without permission is prohibited.

**WEAPONS** *

Firearms or any other weapons or items that are created or intended to cause harm, could be seen as intimidating or mistaken for a weapon are strictly prohibited. Examples include, but are not limited to, restricted weapons, fencing foils, ceremonial or decorative swords, air soft guns and paintball guns.

**DIGNITY & INTEGRITY**

Behaviour that has the potential to or causes bodily harm, interference, fear or intimidation is not permitted. [FULL POLICY]

**CIVILITY**

Residents must not intimidate, interfere with, threaten or otherwise obstruct any person, including Residence Life Staff.

**DISCRIMINATION** *

Any conduct that results in adverse treatment of an individual or group based on race, gender, origin, religion, age, sexual orientation, ability or other human right protected grounds, is strictly prohibited.
HATE ACTIVITY *
Any comments or actions against a person or group motivated by bias, prejudice or hate based on any individual right or protection (e.g. race, ancestry, religion, sex, age, marital status etc..) is prohibited within residence. This includes but is not limited to, hate crime, hate propaganda, telephone/electronic communications promoting hate, and the display of hate through any notice, poster, sign, symbol or emblem.

HARASSMENT *
Any attention or conduct (oral, written, virtual, or physical) by an individual/group who knows or ought to reasonably know that such attention or conduct is unwelcome, unwanted, offensive or intimidating is not permitted. This includes, but is not limited to, bullying, hazing, or racial slurs.

GRAPHIC MATERIALS
Displaying pornographic or graphic material in public or common areas is prohibited.

SEXUAL VIOLENCE *
Sexual Violence is any sexual act or acts targeting a person’s sexuality, gender identity or gender expression, whether the act is physical or psychological in nature, that is committed, threatened or attempted against a person without the person’s consent, and includes sexual assault, sexual harassment, stalking, indecent exposure, voyeurism and sexual exploitation. Any form of Sexual Violence will not be tolerated within residence and violators can face severe consequences such as eviction.

VIOLENCE *
Physical aggression (consensual or not) will not be tolerated. Residents are strongly encouraged to vacate the premises and call for assistance when encountering violent situations. Any student who engages in physically aggressive behaviour, regardless of the intention, can face severe consequences such as eviction.

BUILDING CARE
Actions that have the potential to or cause damage to a residence building or compromise services provided by Student Housing Services are not permitted.

CLEANLINESS STANDARDS
Students are expected to keep their rooms/units and shared living areas clean and at a standard acceptable to Student Housing Services to avoid issues such as pests, bed bugs, and irritants to others. For example, removing garbage in a timely fashion is required.

EQUIPMENT STORAGE
Students are not to store any personal belongings or room property in common/shared living areas [ie. bicycles, hockey equipment, musical instruments or items of furniture].

PETS
Pets are not permitted in residence with the exception of non-dangerous fish in small aquaria and service animals that have been approved by the Director of Student Housing.

POSTERING & DECORATING
Residents are permitted to poster/decorate in designated areas provided it is in accordance with the SHS Poster Policy.

PROPERTY DAMAGE *
Acts of vandalism are prohibited in residence. Students are encouraged to come forward with information when accidental or intentional damage to property occurs.

PROHIBITED ITEMS & USE
Lit candles/incense, water beds, hoverboards and halogen lamps are not permitted. Students who require candles/incense for religious purposes should contact your (A)RLM. Electrical or other cooking appliances (e.g. toasters, hot plates) are permitted only in areas with approved kitchen facilities. Prohibited items may be confiscated.

REMOVAL OF STUDENT HOUSING PROPERTY *
Removing and/or relocating furniture or other items from lounges, residence rooms, dining areas and other common living areas is not permitted.

SOLICITATION
Residents are not permitted to use any space or service in residence for commercial purposes [ie. profit-driven activities, promoting goods or services and/or hosting events which are intended to promote/sell goods].

TELECOMMUNICATIONS & PIRACY
Students are to comply with the University’s Acceptable Use Policy and the ResNet Computing Agreement. Residents shall not run or install wires, cables or other electronic connections between rooms, in hallways or outside buildings between windows.
WHAT HAPPENS IF I VIOLATE A RESIDENCE COMMUNITY LIVING STANDARD?

WE’LL TALK WITH YOU
In most cases when there is behaviour that may not comply with the RCLS you will be approached by one of our Residence Life Staff. They will talk with you about the problematic behaviour (ie. if your music is too loud) and ask you to make adjustments so that your behaviour isn’t impacting others in a negative way.

WE WORK TO FIND A RESOLUTION
If the situation is resolved quickly and readily then the RA may just say THANKS! In some cases, the Residence Life Staff will need to ensure that the behaviour stops, you understand how others may have been impacted, and there is agreement from you that it will not continue in the future. In these situations, the Residence Life Staff will work with you to develop a resolution and will then summarize the conversation as a “Community Resolution”, which you will receive via your University of Guelph email account. If this attempt fails or the situation cannot be readily resolved then the RLS will complete an Incident Report.

HOW ARE MOST THINGS RESOLVED IN RES?

BETWEEN YOU, AN RA OR AN (A)RLM.

BETWEEN YOU, A MEMBER OF THE RLS AND AN IMPACTED PARTY.

TOGETHER, AS A COMMUNITY.
WHAT IS AN INCIDENT REPORT?
There are, of course, situations that the Residence Life Staff cannot resolve quickly as they require more time, information, or support. For these incidents, the Residence Life Staff will document the facts in an Incident Report. You will be sent a link to access any Incident Report(s) and will be given the opportunity to respond. An Incident Report is then reviewed, typically by a member of Residence Life Management (such as Stewart).

HOW IS A DECISION MADE?
Upon reviewing the facts documented in an Incident Report, a meeting may be requested (by either party), or further information may be gathered. You are always encouraged to express your point of view. A meeting is typically used to discuss what happened, who was impacted and how to move forward. Decisions may take into consideration your acceptance of responsibility, intent of actions and prior residence behaviour.

AM I NOTIFIED IN WRITING WHEN A RCLS IS VIOLATED?
Yes, you will receive a link to access Community Resolutions, Incident Reports, and any decisions to your University of Guelph email account.

WHAT DOES A RESTORATIVE APPROACH MEAN?
Our primary goal is to help you learn from behaviour that has had an impact on others (i.e. harms) and to make things right by repairing harms and rebuilding trust within the community. RLS will always try through their conversations to understand what harms may have been created and how things can be mended, or made right. Ultimately, we want students to learn and for communities to grow.

WHAT IS A CIRCLE?
A circle is a process that RLS may use to address community concerns or restore a situation. It looks as it sounds: those students who were both affected and responsible come together to discuss community experiences and issues in order to find a resolution and move forward.

Check out our website to learn more about Restorative Justice and our approach.
WHAT WILL THE DECISION BE?
Our hope is that students will learn from mistakes, work to repair any negative impact from problematic behaviour and rebuild trust in the community. In order to accomplish these goals, one or more of the outcomes listed below may be used.

POSSIBLE OUTCOMES

BEHAVIOURAL CONTRACT:
A set of behaviour expectations or conditions that are determined with the student.

CONFISCATION OF PROPERTY:
Items which do not comply with the Residence Community Living Standards may be confiscated or destroyed as per the Confiscation of Property Policy.

EVICTION:
The termination of a student’s Residence Contract requiring them to vacate residence by a specific date or immediately, if deemed necessary by Student Housing Services. Other conditions including posting may apply.

LOSS OF PRIVILEGES:
Specific privileges may be suspended or revoked for a given time period (i.e. access to lounges, hosting a guest, consuming alcohol in residence). A loss of privilege may also be associated with a probation period in which any subsequent incidents or breach of restricted privileges may result in further action.

MONETARY SANCTIONS:
Includes fines and conditional fines which are placed on a resident’s account. Monetary sanctions range from $25 to $500.

ON NOTICE:
A status to inform students that their behaviour or conduct history is unacceptable. Generally used for less serious incidents or for students who have prior Community Resolutions or Incident Reports. If a student is on notice and there is subsequent behaviour contrary to the RCLS, the student may be placed on residence probation.

POSTING:
A student is banned from a residence area or residence building. Violations of a posting may result in a charge pursuant to the Trespass to Property Act.

PROBATION (RESIDENCE & NON- ACADEMIC):
Is a formal status, typically imposed for one or more semesters. During the probation period, privileges (e.g. alcohol, guests) may be lost and any subsequent violations may result in further action, including eviction or sanctions from the University Judicial Committee.

RESTITUTION & COMMUNITY BILLING:
Is a monetary reimbursement for actual damages or loss of University or personal property.

RESTORATIVE AGREEMENT:
An agreement made with a resident to outline specific goals or expectations as a means to repair harm and rebuild trust.

SERVICE PROJECT & EDUCATIONAL OPPORTUNITY:
An opportunity to learn, develop, reflect or make amends (e.g. Community Service hours, projects, interactive seminar, online workshop or reflective assignment).

SUSPENSION:
A period of time where a student is temporarily prohibited from residing in residence. During this time a student is responsible for the full cost of the residence space and is posted from all residences.

TRANSFER:
When a resident is required to relocate to an alternative residence or room (room costs will be applied).

WRITTEN APOLOGY:
An expression of remorse for an action or behaviour that includes a commitment to make amends.
RIGHT TO APPEAL
Once you receive your decision and if you wish to appeal, you must submit a written appeal to the Residence Manager, Administration within three (3) business days of receiving the decision letter. Your letter of appeal must be based on the following grounds:
• A lack of procedural fairness;
• The outcome is unreasonable given the behaviour involved;
• New information has come to light that was unavailable at the time of the original decision.

Upon receiving your appeal, a meeting will be arranged with the CSO to discuss the contents of your appeal and possible resolutions. The CSO will then work with you to discuss all options available to pursue your appeal.

Students receive one appeal route only per decision. All appeal outcomes are final and cannot be appealed further. For additional information on appeals please visit our website.

ADDITIONAL INFORMATION
STANDARD OF PROOF
The model used within the Residence Community Living Standards is a balance of probabilities. If, after all credible information has been heard, the Student Housing Services’ personnel involved believe that the incident is more likely to have occurred than not and there is reasonable proof that the person(s) responsible can be determined, then the standard of proof has been met.

AUTHORITY
The RCLS are governed by Student Housing Services under the authority of the University of Guelph and in accordance with the Policy on Non-Academic Misconduct. Any behaviour by a resident or individual within a defined Residence Area that does not comply with a) these Residence Community Living Standards; b) University policies and regulations; and/or c) Federal, Provincial and Municipal laws may result in staff addressing problematic behaviour.

PRIOR BEHAVIOUR
A resident's prior behaviour (including prior Community Resolutions or Incident Reports) is considered when outcomes are issued. Outcomes are progressive as violations of the RCLS occur. Prior behaviour in residence may also be considered at University Judicial Committee hearings.

RESIDENCE CONTRACT
Serves as the overarching document that defines the relationship between the student and Student Housing Services.
EMERGENCY CONTACT
By providing Student Housing Services with your emergency contact information on your application, you authorize the University to communicate with your contact in the event of an emergency as determined by the University or Student Housing Services.

EMERGENCY SERVICES
• Campus Community Police is the University’s police service; call 519-824-4120 x52245 for general inquiries or 519-840-5000 for emergencies
• Emergency poles with a blue light and emergency telephones are located around campus
• Safewalk is an after-hours walk-home program available at 519-824-4120 x53200
• Dial x2000 from any residence yellow call box

PHOTO IDENTIFICATION BADGES
All Student Housing Services staff working in the residences are required to display identification badges while in the residence buildings.

SEXUAL VIOLENCE
TALK TO:
• Someone you trust (friend, relative, roommate or counsellor)
• A member of the Residence Life Staff (RA or Residence Life Manager)

CONTACT:
• Campus Community Police 519-824-4120 x52245 or local police
• Guelph-Wellington Women In Crisis (1-800) 265-SAFE (24hrs/7days)
• Student Health Services 519-824-4120 x52131
• Counselling Services 519-824-4120 x53244
• Student Housing Services 519-824-4120 x52351
• The Wellness Centre 519-824-4120 x56046

VISIT:
• The Sexual Assault Care & Treatment Centre (519) 837-6440 x2210 located at Guelph General Hospital
• Your local hospital

View more on Sexual Violence on our website.
ADMINISTRATIVE FEES
Residents must check out of residence as per guidelines outlined by Student Housing Services.

The following are fees that may be applied:

<table>
<thead>
<tr>
<th>Fee Description</th>
<th>Fee</th>
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<tbody>
<tr>
<td>Improper Checkout</td>
<td>$125.00</td>
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<tr>
<td>Lock Change</td>
<td>$75.00</td>
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<tr>
<td>Abandoned Property Removal</td>
<td>$25.00</td>
</tr>
<tr>
<td>Key Sign Out (after 3 per semester)</td>
<td>$5.00</td>
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<tr>
<td>Late Extension Requests</td>
<td>$20.00</td>
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<tr>
<td>Late Key RETURN</td>
<td>$20.00</td>
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* Fees are not inclusive of all fees that may be applied. Additional fees and administrative policies are available on our website.

DEFINITIONS

BEER BOTTLES: A glass beer bottle is defined as a glass container that contains any alcoholic beverage considered to be a ‘beer’, ‘lager’, ‘malt liquor’, ‘cider beer’, or ‘ale’.

CONDITIONAL FINE: Act as a guarantee for future behaviour and is removed if there are no subsequent violations of the RCLS.

CONSIDERATION HOURS: Consideration Hours are in effect 24 hours a day, 7 days a week. An individual’s right to reasonable quiet supersedes another’s desire to make noise.

COMMUNITY BILLING: When vandalism occurs and cannot be attributed to a specific individual, the incurred damage costs are split among the residents of the floor/building where the incident occurred.

COMMUNITY RESOLUTION: If an incident is not of a serious nature AND can be resolved readily by staff, the RLS will facilitate and engage in restorative conversations and discussions around harm. A community resolution includes expectations for future behaviour.

DRUG PARAPHERNALIA: Equipment or materials that are used to produce, and consume illegal drugs or substances. Examples of drug paraphernalia include bongs, pipes, scales, and roach clips.

DRUG SUSPICION: Is defined as specific and direct observations regarding the physical surroundings or the behaviour, speech, or smell of an illegal drugs.

GUEST: A guest is a non-resident of the building who is associated with a host-resident (ie. registered, let into the building, provided access etc...)

HATE ACTIVITY: Any comments or actions against a person or group motivated by bias, prejudice or hate based on any individual right or protection (e.g. race, ancestry, religion, sex, age, marital status etc..) is prohibited within residence. This includes but is not limited to, hate crime, hate propaganda, telephone/electronic communications promoting hate, and the display of hate through any notice, poster, sign, symbol or emblem.

SEXUAL HARASSMENT: Is any sexual comment, sexualized attention or behaviour that is inappropriate or unwelcome. Examples of sexual harassment can include displaying pornographic images, saying “no” and having another resident continually ask you out or contact you, or being harassed about your sexual orientation.

INCIDENT REPORT: Written observations of an event or violation of the Residence Community Living Standards. Incident reports are completed by Residence Life Staff and forwarded electronically to residents.

KEY: Refers to a key or any item (ie. fob, student ID) that grants access to a particular area or residence.

LARGE VOLUME ALCOHOL CONTAINER: A large volume container is defined as a container holding more than 500mL of beer in a single container or 750mL/26 ounces of any other type of alcohol, including, but not limited to wines and spirits.

PHYSICAL AGGRESSION: Any offensive or defensive action or attack that results in an individual being compromised. These behaviours include, but are not limited to, hitting, punching, slapping, kicking, pushing, pulling, fighting, retaliation, sexual assault, and threats of violence.

PROBATION STATUS: Alcohol Probation is a status that restricts an individual’s privilege of consuming, possessing or being under the influence of alcohol. Guest Probation indicates that an individual is not permitted the privilege of hosting guests in residence. Non-Academic Probation is a status under the Policy of Non-Academic Misconduct which indicates that further violations may result in additional outcomes such as Level II Non-Academic Probation or suspension/expulsion from the University. Typically Non-Academic Probation is only applied to non-residence students who are within a residence zone; significant violations; or for violations that occur towards the end of the Residence Contract. Residence Probation is a status that indicates that further infractions of the RCLS may result in eviction from residence.

SEXUAL VIOLENCE: Any sexual act or act targeting a person’s sexuality, gender identity or gender expression, whether the act is physical or psychological in nature, that is committed, threatened or attempted against a person without the person’s consent, and includes sexual assault, sexual harassment, stalking, indecent exposure, voyeurism and sexual exploitation. Sexual assault can also include coercing or pressuring someone to have sex and/or sexual contact with someone who is incapacitated or sleeping.

UNWELCOMED PERSON: A non-resident of a building who is present in a residence area without a host-resident will be required to vacate residence (at minimum).

VANDALISM: Is defined as the intentional or malicious destruction or defacement of public or private property.