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The RESIDENCE UPDATE Newsletter is produced monthly by Student Housing Services. Need to contact us?

Email: housing@uoguelph.ca
 Phone: 519-824-4120 ext. 58700
 Twitter: @UofG_Housing
 Facebook: [facebook.com/studenthousingervices](https://www.facebook.com/studenthousingervices)
 Tumblr: [uofghousing](https://www.tumblr.com/uofghousing)
 In Person: Maritime Hall

Office Hours: 8:30 am - 4:45 pm
 Monday through Friday



Residence re-application

We hope you are enjoying your stay in residence!

Thinking about where to live next year (F16/W17)? The re-application process will get under way **November 15**. Watch for more information on how to apply for next year - we will be sending you an email invitation soon! All students who wish to return to residence will complete the online application that will be available on the 15th. If you are interested in applying as a group, we encourage you to discuss this with your friends.

Moving off campus for Winter '16?

Just a reminder that, if you move off campus for the W16 semester, you forfeit your \$500 residence deposit (Section 19b of the Residence Contract). The only exceptions are residents who will NOT be registered at UofG for W16 AND who notified us in writing by the Nov. 6 deadline.



Check-out deadline in December

When making your plans for the end of the semester, please keep in mind that you will be required to leave residence 24 hours after the end of your last exam (OR noon on Dec. 19, if your exam is on the last day).

An important check-out information email will be going out to all residence students from the Residence Life Office, mid-November, which will include information about applications for extensions/stayovers.

The residences will re-open for the Winter '16 semester on **Saturday, January 9**. Classes resume **Monday, January 11**.

Residence Mail Delivery

Do you want to know where your letter or parcel is? Has Canada Post confirmed the delivery on campus, but you do not have the parcel yet?

Here is some information on how mail is handled on campus. Mail is delivered to campus on a daily basis; it is shipped to a central location in the University Centre. It is sorted by Mail Services before it is delivered by them to each of the Residence Desks. Mail Services is located in Room 020 University Centre and serves the University community from 8:00 A.M. to 11:30 AM and Noon to 3:00 P.M., Monday to Friday, with the exception of statutory holidays.

Mail delivery from Mail Services to the Residence Desks is **not** daily. We receive mail at our Desks on Tuesdays, Thursdays and Fridays before 12 noon.

IMPORTANT - please note arrival confirmations for any priority post mail will be based on the arrival to the Campus Mail Services office. The delivery time from the Mail Room in the University Centre to the Residence Desk will depend on the date the letter or package arrived on campus. If a letter was received on Friday, it is not delivered to the Residence Desk until Tuesday.

Please ask your Desk staff if you have any questions about our mail service.

If you wish to confirm the receipt of a package or a letter, or you have additional questions regarding postal rates, regulations, etc., please feel free to call the Mail Services Office at (519)824-4120 x52264.

Noise - what to do if it is a problem

If you're finding that the noise in your section of residence is not conducive to your sleeping or studying, it's important that you address the situation. As a first step, please approach the individual(s) who are noisy and ask them to be quiet. As members of a community, it's important that you support one another. If this action is not effective, speak to your Residence Assistant, if they're available, or call your Residence Desk and report the noise. The phone numbers for the Residence Desks are:

South Residences - Prairie Desk, ext. 58123
 North Residences - Lennox-Addington Desk, ext. 58122
 East Residences - East Desk, ext. 58124

The Residence Assistants on-call will come to your section and address the issue with the individuals involved.

Remember that the following quiet hours are normally observed in residence:

Sunday to Thursday: 11:00 pm to 8:00 am

Friday & Saturday evenings: 1:00 am to 8:00 am

23-hr Quiet Hours

To ensure our communities are conducive to studying, on-campus residents are to observe our 23hr Quiet Policy beginning on **Friday, December 4, at 11:00 pm**. During this time, please be respectful of the needs of others by minimizing noise.

From 9:00 pm-10:00 pm (relaxation hour), we encourage you to participate in our organized study break programs sponsored by the Residence Life Staff and Interhall Council. Also take advantage of designated study space throughout residence!

Guest Restrictions

Guest restrictions will also be in place **as of noon on Friday, December 4 until residences close**, to support an environment that is conducive to studying. Residents from other residence buildings will be permitted visiting privileges during exams for study purposes until 10:00 pm.

Please contact reslife@uoguelph.ca or a member of the Residence Life Staff if you have any questions regarding this.

Academic Support in Residence

Over the next few weeks, you may find yourself having questions about your assignments, OR you may want additional help with your studying, OR just a quiet place to do your schoolwork. If so, check out the **Academic Drop-in Centres**. They're located on street level in Mountain Hall for all South area residents, in Room 284 Lennox Hall for all North area residents, and on the main level of East Residences. The ADCs are open **7-9 pm, Monday to Thursday**. For those of you living in North, your I-card will get you into the Lennox ADC during the open hours. Each night has a specific course theme, but you can drop in and ask any of your questions. The student staff will refer you to another source, if they can't answer your question.

Keep your eyes open for **Academic Bulletin Boards** in all the residences. There will be important academic information, including tips for studying and preparing for finals.

Good luck with your studying!



Need Assistance After Hours?

Hello Residence Students! Looking to find out how to place a work order or register a guest? Want to discuss a roommate issue? Just feeling stressed out? Consider connecting with a Virtual RA!

Your Residence Life team is excited to offer our new, Virtual RA service, as we look for more ways to connect with students in our communities. The Virtual RA is normally available during the evenings, from 8-11 pm and is intended to provide you with another way to connect with Residence Life Staff.

To access this service, head to the new Residence Life website (<http://reslife.uoguelph.ca>) and click on the Virtual RA banner ad or Virtual RA link on the left-hand side!

Hope to chat with you soon!